




Registered Manager

 *Location: Ilford, London*

 *Hours: Full-Time*

 *Salary: Negotiable Based on experience and qualification*

 *Start Date: As soon as possible*

Reports To: Director / Owner

About Us

Morning Stars Care Ltd is a compassionate and dedicated home care provider based in Ilford, delivering high-quality, person-centred care to elderly individuals and vulnerable adults in the comfort of their homes. We pride ourselves on upholding dignity, independence, and excellence in everything we do.

As we continue to grow and expand our services, we are seeking a skilled and passionate **Registered Manager** to lead our care team and maintain the highest standards of service in line with CQC requirements.

Purpose of the Role

To provide strong leadership and operational management for Morning Stars Care Ltd, ensuring full compliance with all statutory regulations, including CQC standards, and to deliver exceptional care that supports the independence and well-being of our service users.

Key Responsibilities

- Ensure full compliance with **CQC regulations**, company policies, and all relevant legislation.
- Provide effective day-to-day management of care operations, ensuring safe, responsive, and high-quality service delivery.
- Lead, mentor, and support the care team, promoting a culture of continuous improvement and excellence.
- Conduct and oversee **risk assessments**, quality audits, and service reviews to maintain care standards.
- **Recruit, train, and supervise** care staff, ensuring all team members meet competency and professional standards.
- Develop, implement, and regularly review **person-centred care plans** tailored to individual needs.
- Build strong, trusting relationships with service users, their families, external professionals, and stakeholders.
- Manage complaints, safeguarding concerns, and incidents promptly and professionally.
- Support the business in meeting growth targets and expanding service offerings in the local area.

- Represent the company positively at networking events, inspections, and in the wider community.
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Requirements & Qualifications

- **NVQ Level 5 in Health & Social Care** (or actively working towards it).
 - Minimum **2 years of experience** in a leadership role within **domiciliary care** or similar setting.
 - Proven knowledge of **CQC regulations** and experience in leading successful inspections.
 - Strong leadership, decision-making, and **people management** skills.
 - Excellent **communication** and **organisational** abilities.
 - Confident in using digital care systems and Microsoft Office tools.
 - Commitment to person-centred care and the core values of compassion, respect, and integrity.
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What We Offer


- Competitive salary based on experience.
 - Opportunities for professional development and funded training.
 - Supportive management and a friendly, inclusive team environment.
 - A chance to make a real impact in people's lives and grow with a thriving care provider.
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How to Apply

If you're a passionate and experienced care professional ready to lead with heart and purpose, we'd love to hear from you.

Please follow the link to apply:

<https://forms.gle/c4cthfQynV74RpUq7>

 For more information, call us at: **020 8049 6532**

Morning Stars Care Ltd is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.