




## Senior Carer / Field Supervisor

 *Location: Ilford and surrounding areas*

 *Hours: Full-Time / Flexible Shifts*

 *Salary: Negotiable Based on experience and qualification*

 *Start Date: As soon as possible*

**Reports To:** Deputy Manager / Registered Manager

## About Morning Stars Care Ltd

Morning Stars Care Ltd is a trusted provider of domiciliary care services, delivering person-centred support to elderly and vulnerable individuals in Ilford and neighbouring communities. We are committed to excellence, compassion, and empowering people to live independently at home.

As we continue to grow, we are looking for a dedicated and experienced **Senior Carer / Field Supervisor** to help maintain and enhance the quality of care delivered by our team. This is a key position for someone who enjoys working both in the field and supporting care staff to reach their full potential.

## Purpose of the Role

To lead by example, supervising care staff in the field, ensuring the highest standards of care are consistently maintained, and acting as a key liaison between the management team, clients, and carers.

## Key Responsibilities

- **Supervise and support care workers** through regular spot checks, mentoring, and guidance in line with company policies.
- **Conduct quality assurance visits**, care plan reviews, and service user risk assessments to ensure safe, effective, and personalised care.
- Provide **hands-on support by covering care calls** when necessary, especially during emergencies or staffing shortages.
- **Mentor and train new care staff**, supporting their development and helping them adjust to Morning Stars Care's values and expectations.
- Monitor **care delivery standards**, ensure compliance with regulatory and internal procedures, and address performance concerns when required.
- Serve as the **first point of contact** for carers in the field, offering problem-solving assistance and reporting concerns to the management team.
- Promote a culture of **dignity, respect, and client-centred care**, supporting service users' independence at all times.
- Maintain **clear and accurate records** of visits, incidents, training, and audits.

- Liaise with **families, healthcare professionals, and management** to ensure the delivery of integrated and consistent care.

## Requirements & Qualifications

- NVQ Level 3 in Health & Social Care (or equivalent qualification).
- Proven experience in delivering personal care within a domiciliary or healthcare setting.
- Previous experience in **supervising or mentoring care staff**.
- Strong knowledge of **CQC care standards and safeguarding procedures**.
- Excellent **communication and leadership skills**, with a calm and supportive manner.
- Ability to **work independently** and manage time effectively in a field-based role.
- Full **UK driving licence** and access to a reliable vehicle (essential for the role).


## What We Offer

- Competitive salary with **mileage reimbursement**.
- Flexible working arrangements to support work-life balance.
- Opportunities for **career progression** within a growing care provider.
- Ongoing **training and professional development**.
- A supportive team culture built on respect, compassion, and shared purpose.

## How to Apply

If you're a passionate and experienced care professional ready to lead with heart and purpose, we'd love to hear from you.

Please follow the link to apply: <https://forms.gle/9CVaK95z8RNWWqL2A>

 For more information, call us at: **020 8049 6532**

**Morning Stars Care Ltd is an equal opportunities employer. We welcome applicants from all backgrounds and are committed to promoting diversity and inclusion in the workplace.**